

AUTO PAY / DIRECT PAYMENT Authorization Agreement

Name as it appears on bank account (Please Print)

Financial Institution

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Service Location

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Checking / Savings Bank Routing Number

Bank Account Number

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I hereby authorize the City of Titusville to initiate withdrawals from the Financial Institution I have specified for payment of my City Service bills. I authorize the Financial Institution to charge such withdrawals to my account. I understand that a fee will be charged to my account for each request returned for Insufficient Funds. If two requests are returned for insufficient funds, I may be excluded from the plan. I understand that both the Financial Institution and the City of Titusville reserve the right to terminate my participation. I also understand that to stop a withdrawal, I must notify the City Services Office at least 1 week prior to the Due Date of my bill or my account will be debited as agreed.

Signature _____ Date Authorized _____

eBILL STATEMENT Authorization Agreement

Primary email address (Please Print)

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Secondary email address

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I hereby authorize the City of Titusville to electronically send my City Service bills to the email address(es) listed above. I understand that the City cannot be held responsible if I do not receive my eBill. I also understand that it is my responsibility to ensure my City Services bill is paid each month even in the event a notification e-mail is not successfully delivered to me (e.g. spam blockers).

Signature _____ Date Authorized _____

CityService

CustomerCorner

Water Leaks can be costly ...

Leaks unseen, unheard, or ignored cost you money and waste one of our most precious resources, *WATER*.

You, the customer, are responsible for the leaks in your homes plumbing. *A water meter can not distinguish water used from water wasted.* Even a pinhole leak, a leaky toilet needing a new valve or a faucet needing a new washer costs you money.

A small drip in your faucet may seem like a drop in the bucket, but beware, un-repaired water leaks *can add up quickly!* For instance, a faucet or toilet dripping at a rate of two tablespoons per minute equates to 15 gallons per day and that, translates to nearly 5,500 gallons a year or \$32.04 at today's rates.

Dripping faucets, leaky toilets, and other Leaks WASTE WATER!

LEAK THRU FOLLOWING DIAMETER AT 60 PSI <i>Local PSI (50-118)</i>	WASTE PER MONTH
Inches	Gallons
1/4 	393,833
1/8 	98,667
1/16 	24,667
1/32 	6,167

Newer water-efficient toilets can use less than half the water used by older models. To ensure that your toilet is not the culprit of your high bill, place a few drops of blue or green food coloring in the toilet tank. Wait about 10 minutes. If any color is in the bowl, you have a leaky toilet.

In a typical Titusville household, *each person* uses roughly 2,500 gallons of water per month or 30,000 gallons per year. If you calculate your home water usage and it's much greater than this average, you should check your home for leaks. *If your usage is less than this average you are a conscious water saver!*

What do I do if I find a leak?

Once the source of your leak is determined use the following guidelines for repairs:

1. If the leak is between the curb stop and your house, it is *your responsibility* to get it fixed.
2. If the leak is at the meter or the curb stop please *call the City Services Department to schedule a Service Call.*

Even little leaks can mean...

THE 2 STEP LEAK CHECK

To reduce your water and sewer costs, take a couple of minutes and perform the following to help pinpoint leaks:

1. Turn off all faucets and other water using appliances including automatic ice makers. Be sure no one in the house is using water.
2. Look at your water meter for a few minutes watching the leak indicator, the small red dial, to see if it moves. Any movement of this dial indicates a silent and costly leak going through the meter. Remember the meter records all water going through the meter and can not distinguish a leak or normal usage. **If the small dial is turning, "You have a leak".**

What do I do if I can't find any leaks?

Clean for Less

- § In washing machines, *adjust the water used to the actual size of the load* and use the shortest cycle appropriate for the load you're washing.
- § Consider using *low flow shower heads* that use *2 gallons per minute or less* and don't let the shower run before stepping into it.
- § Don't leave the water running while shaving or brushing your teeth.
- § Plug the bathtub *before* turning the water on.
- § Replace your old toilet with a more water efficient one. This can save as much as 5 gallons per flush!

Kitchen Savers

- § Turn faucets *off tightly* and repair any dripping faucets.
- § Keep drinking water in the refrigerator to save water lost while filling glasses at the sink.
- § *Thaw food in the refrigerator* or the microwave, not under running water.
- § Use the microwave to heat water for cooking *instead of letting the water run to get hot.*
- § Don't run water while you scrape pans. *Let them soak.*

Yard and Garden Hints

- § *Water lawns in the morning* to avoid evaporation loss, and don't over water.
- § Use a spray nozzle hose so that it will *shut off automatically.*
- § *Pressure washers* are great tools for cleaning a variety of outdoor items. Not only are they ten to fifty times more powerful than a garden hose, they *use up to 80% less water.* Pressure washers on average use 2.5 gallons per minute. *A garden hose uses 6 gallons per minute.*

Saving water in your home helps the family budget, and helps us maintain an adequate

money down the drain...

supply of affordable, safe drinking water for the community.