

**AUTO PAY / DIRECT PAYMENT Authorization Agreement**

City Services Account # \_\_\_\_\_

Name as it appears on bank account (Please Print)

Financial Institution

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Water Service Location

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Checking / Savings Bank Routing Number

Bank Account Number

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I hereby authorize the City of Titusville to initiate withdrawals from the Financial Institution I have specified for payment of my City Service bills. I authorize the Financial Institution to charge such withdrawals to my account. I understand that a fee will be charged to my account for each request returned for Insufficient Funds. If two requests are returned for insufficient funds, I may be excluded from the plan. I understand that both the Financial Institution and the City of Titusville reserve the right to terminate my participation. I also understand that to stop a withdrawal, I must notify the City Services Office at least 1 week prior to the Due Date of my bill or my account will be debited as agreed.

Signature \_\_\_\_\_ Date Authorized \_\_\_\_\_

**eBILL STATEMENT Authorization Agreement**

City Services Account # \_\_\_\_\_

Primary email address (Please Print)

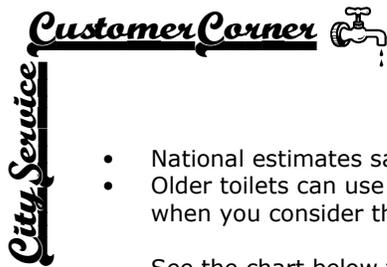
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Secondary email address

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I hereby authorize the City of Titusville to electronically send my City Service bills to the email address(es) listed above. I understand that the City cannot be held responsible if I do not receive my eBill. I also understand that it is my responsibility to ensure my City Services bill is paid each month even in the event a notification e-mail is not successfully delivered to me (e.g. spam blockers).

Signature \_\_\_\_\_ Date Authorized \_\_\_\_\_



**What does flushing the toilet really cost me?**



- National estimates say that each person flushes the toilet five times daily.
- Older toilets can use 3.5, 5, or even up to 7 gallons of water with every flush. That’s a lot of water, especially when you consider the number of people in your household and how often the toilet is flushed.

See the chart below for current costs based on the number of gallons per flush:

Gallons per Flush (gpf)	Flushes per Day	Gallons per Year	Toilet Water cost per Person per Year	Toilet Sewer cost per Person per Year	Total Toilet cost per Person per Year	2 People per Year	4 People per Year	6 People per Year
1.28	5	2,336	3.39	9.09	12.47	24.95	49.90	74.85
1.6	5	2,920	4.23	11.36	15.59	31.19	62.37	93.56
3.5	5	6,388	9.26	24.85	34.11	68.22	136.45	204.67
5	5	9,125	13.23	35.50	48.76	97.46	194.91	292.37
7	5	12,775	18.52	49.69	68.22	136.44	272.87	409.31



If you’re concerned about toilet consumption, you can rest assured that replacement toilet designs have improved significantly in recent years. If you are concerned about choosing a high quality model, just look for the EPA’s *WaterSense*® label. To earn this label, *WaterSense*® toilets must use no more than 1.28 gallons per flush(gpf) and meet rigorous criteria for performance.

**Toilet Leaks**

Do you have a phantom flusher? Does your toilet sound like it's running all day? Are you convinced that your toilets are not leaking because you can't hear water running? Toilets are in fact notorious for their silent leaks. More than 20 percent of all gravity-flush toilets leak. A toilet that overflows just one gallon every five minutes will waste 288 gallons per day or 8,640 gallons per month.

You can test for a toilet leak using the following methods:

- Put a few drops of food coloring in the toilet tank. Wait 15 minutes (without flushing). If colored water appears in the bowl, the toilet has a leak.
- You can also try and sprinkle a small amount of talcum powder on top of the water in the tank. If this powder moves toward the overflow tube, you probably have an overflow leak.